

NFC Troubleshooting

- 1) Make sure the phone is unlocked.
- 2) Phone needs to be on home screen.
- 3) For Android, tap near the center on the back of the phone.
- 4) For iPhone, tap near the very top on the back of the phone.
- 5) Some phones have the NFC icon to show you were to touch.
- 6) Device needs to be NFC enabled.
- 7) Ensure the phone case is not magnetic, as this may interfere with the ability to read the URL.